

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	FEB 2012	2012 TOTAL
JIFs RECEIVED	48	64											112	69	789
JIFs RESPONDED TO	53	46											99	43	785
Non-Jurisdictional	44	29											73	28	550
Jurisdictional	3	12											15	28	151
Variance	2	2											4	9	24
General Information	3	0											3	2	45
Potential Violation	1	3											4	3	15
AVERAGE RESPONSE TIME (in days)	14	10											12	18	18

TELEPHONE CALLS	245	268											513	283	3927
WALK-INS	6	13											19	7	157
WRITE INS/SITE VISITS	4	5											9	0	41
OTHER AGENCIES	27	21											48	26	322
FOIL REQUESTS RECEIVED	16	9											25	13	178