

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2015 TOTAL	MAY 2014	2014 TOTAL
JIFs RECEIVED	52	49	76	86	76								339	73	840
JIFs RESPONDED TO	37	53	77	91	73								331	83	845
Non-Jurisdictional	19	39	58	52	60								228	56	603
Jurisdictional	10	6	11	26	7								60	18	160
Variance	3	3	2	3	4								15	2	33
General Information	4	4	2	5	0								15	1	24
Potential Violation	1	1	4	5	2								13	6	25
AVERAGE RESPONSE TIME (in days)	19	21	18	18	17								18	15	16

TELEPHONE CALLS	245	206	278	345	389								1463	390	3744
WALK-INS	11	9	7	13	14								54	14	186
WRITE INS/SITE VISITS	0	2	1	3	3								9	2	31
OTHER AGENCIES	17	20	21	24	31								113	25	297
FOIL REQUESTS RECEIVED	13	9	19	13	12								66	20	232