

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2018 TOTAL	MAY 2017	2017 TOTAL
JIFs RECEIVED	62	74	80	105	67								388	74	833
JIFs RESPONDED TO	53	72	68	69	93								355	110	842
Non-Jurisdictional	35	50	42	48	73								248	80	603
Jurisdictional	13	13	18	11	18								73	22	150
Variance	3	2	1	4	1								11	4	38
General Information	1	6	5	5	1								18	2	27
Potential Violation	1	1	2	1	0								5	2	24
AVERAGE RESPONSE TIME (in days)	11	11	10	15	21								14	15	13

TELEPHONE CALLS	205	273	278	304	314								1374	437	3904
WALK-INS	3	9	9	9	9								39	14	139
WRITE INS/SITE VISITS	1	1	0	0	3								5	4	27
OTHER AGENCIES	34	29	46	34	31								174	28	432
FOIL REQUESTS RECEIVED	10	17	14	21	24								86	18	207