

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2019 TOTAL	MAY 2018	2018 TOTAL
JIFs RECEIVED	57	65	72	89	107								390	67	903
JIFs RESPONDED TO	45	68	63	78	83								337	93	911
Non-Jurisdictional	24	43	40	52	56								215	73	650
Jurisdictional	13	15	11	19	17								75	18	183
Variance	4	2	5	1	4								16	1	29
General Information	2	5	1	2	3								13	1	30
Potential Violation	2	3	6	4	3								18	0	19
AVERAGE RESPONSE TIME (in days)	9	10	11	19	14								13	21	15

TELEPHONE CALLS	217	244	253	330	441								1485	314	3671
WALK-INS	6	7	7	15	23								58	9	132
WRITE INS/SITE VISITS	0	0	0	1	23								24	3	10
OTHER AGENCIES	31	21	29	55	49								185	31	426
FOIL REQUESTS RECEIVED	20	17	32	22	23								114	24	216